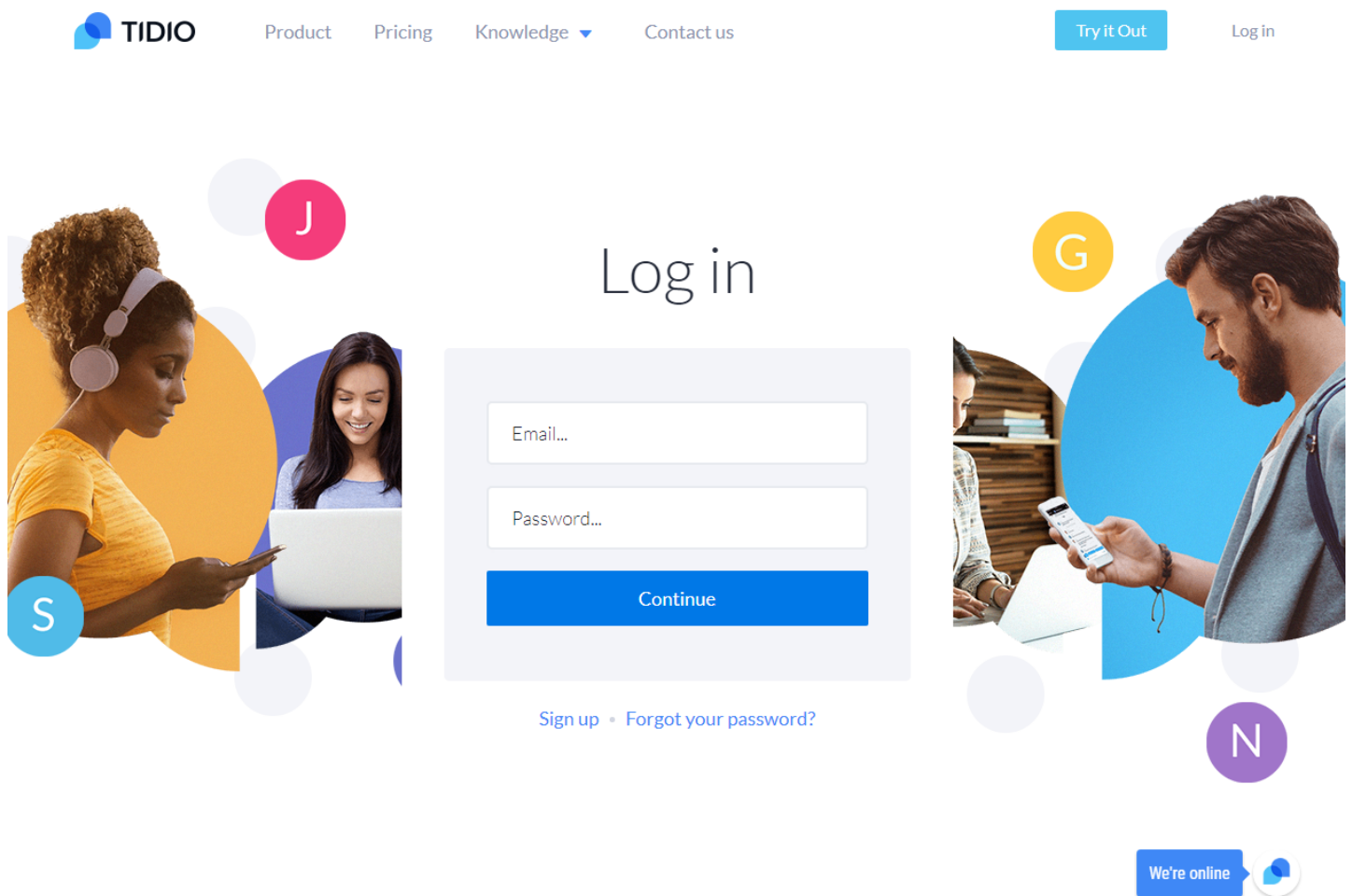


Chat – Como Utilizar

Acessar o chat Caso ainda não possua o aplicativo Tidio Chat em seu computador.

1. Acesse www.tidiochat.com/login
2. E faça o login com os dados da sua conta.



Baixar o aplicativo Tidio Chat em seu computador ou celular

1. Clique em "To-Do"
2. Clique em "Install the Desktop App"
3. "Download for Windows"
4. Após concluir o download do arquivo faça a instalação em seu computador.

The screenshot displays the Tidio Chat dashboard interface. On the left sidebar, the 'To-do' menu item is highlighted with a red box and a red arrow labeled '1°'. In the main content area, the 'To-do' list is shown with 'Install the desktop app' highlighted by a red box and a red arrow labeled '2°'. A modal window titled 'Install the desktop app' is open, showing a 'Download for Windows' button highlighted with a red box and a red arrow labeled '3°'. The dashboard includes a top navigation bar with 'Visible on site: ON OFF', a 'Logout' button, and a 'TIDIO Chat' logo. The sidebar also features sections for 'Visitors', 'History', 'MANAGE' (Automation, Appearance, Settings, Analytics, Apps), 'Upgrade your account', and 'OPERATORS' (João, Add an Operator, Like, Follow).

Visualizar Visitantes que estão navegando no site, e iniciar um novo chat.

1. Clique em "visitors".
2. Clique sobre o ID do visitante para chama-lo para uma conversa.
3. Você pode visualizar qual a página do seu site esta sendo navegada, caso esteja em branco o visitante encontra-se na pagina Home.

The screenshot shows the TIDIO Chat interface. On the left sidebar, the 'Visitors' button is highlighted with a red box and labeled '1º'. The main area shows a list of visitors under the heading 'VISITORS (2)'. The first visitor has the ID '#d4yvkk' and is highlighted with a red box and labeled '2º'. The second visitor has the ID '#2ei67' and is on the page '/servicos/', which is also highlighted with a red box and labeled '3º'. The interface includes a 'Logout >' button in the top right corner and a 'Visible on site: ON OFF' toggle in the top right corner. At the bottom right, there is a 'Tido Support Team' badge with the text 'We're online!' and a 'TIDIO' logo.

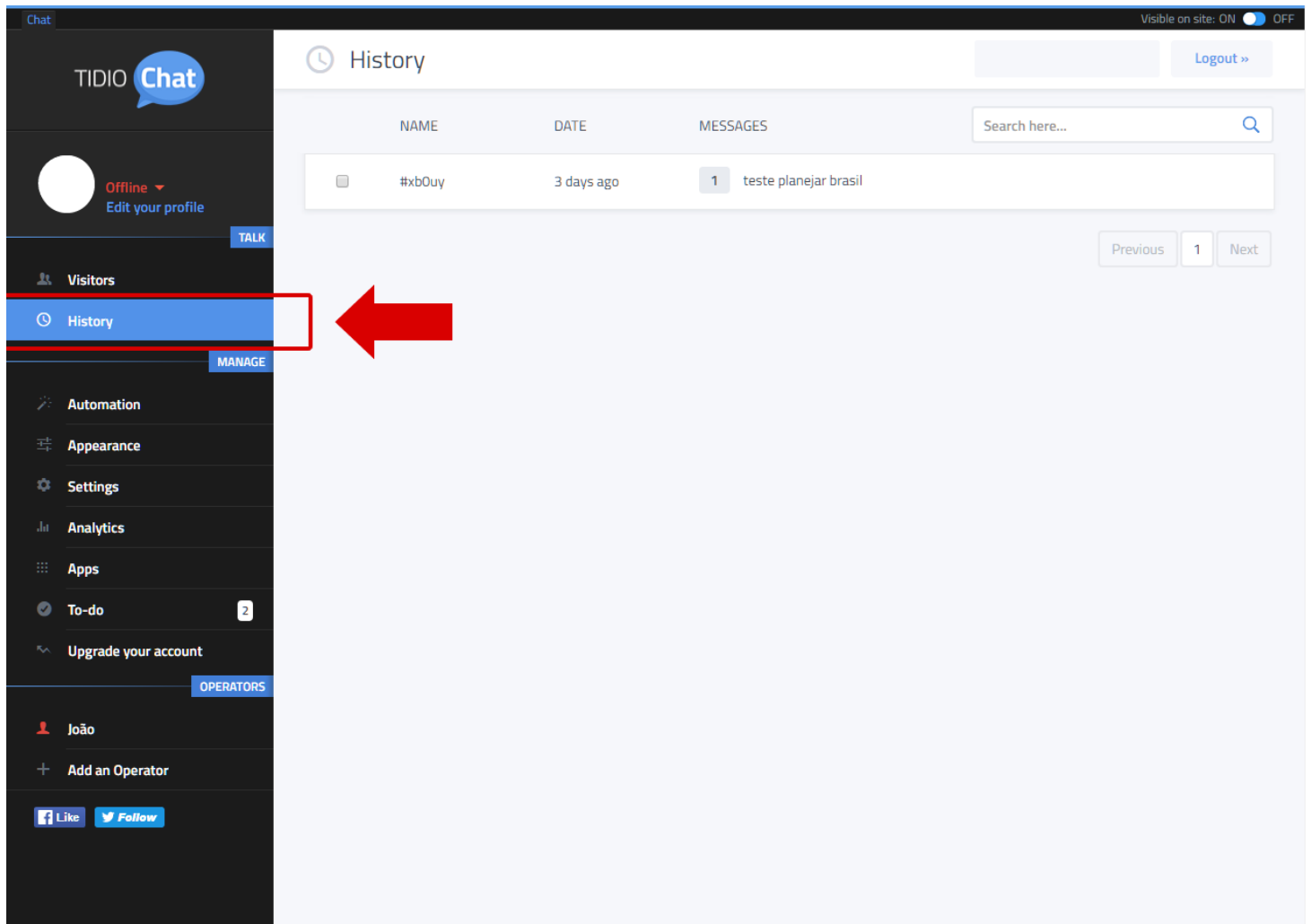
Alterar "Avatar" (foto do perfil) ou Nome de exibição

1. Clique em "Edit your profile"
2. Digite o nome que deseja que fique visível aos usuários do site
3. Insira a imagem de perfil ou logo que deseja que fique visível nas conversas do chat.

The image shows the Tidio Chat interface. On the left sidebar, the 'Edit your profile' button is highlighted with a red box and a red arrow labeled '1º'. The main area displays a list of visitors. A 'Chat Profile' dialog box is open, showing the 'Name' field with 'Planejar Brasil' and the 'Avatar' field with an 'Escolher arquivo' button. Both the 'Name' field and the 'Escolher arquivo' button are highlighted with red boxes and red arrows labeled '2º' and '3º' respectively. The dialog box also includes a 'delete' button and a note: 'Here you can change the name of your chat and add an avatar to the chat widget.'

Visualizar histórico de conversas

1. Clique em "History" e verifique todas as conversas
2. Clique na conversa desejada para abrir todo o histórico



The screenshot displays the Tidio Chat interface. On the left is a dark sidebar with the Tidio Chat logo at the top. Below the logo, there's a profile section for 'Offline' with an 'Edit your profile' link and a 'TALK' button. The sidebar is divided into sections: 'TALK' (Visitors, History, Automation, Appearance, Settings, Analytics, Apps, To-do (2), Upgrade your account), 'MANAGE' (João, Add an Operator), and 'OPERATORS' (Like, Follow). The 'History' item is highlighted with a blue bar and a red box. A red arrow points from the right towards this box. The main content area is titled 'History' and features a search bar, a table of chat history, and pagination controls.

NAME	DATE	MESSAGES
#xb0uy	3 days ago	1 teste planejar brasil

Search here... [Search Icon]

Previous 1 Next